

Koalendar Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.5Rev)

Name of Product/Version: Koalendar

Report Date: 5/12/2026

Product Description:

Koalendar is a streamlined scheduling software designed to help individuals and teams book meetings without the back-and-forth of email. Trusted by more than 10,000 customers around the world, Koalendar provides an intuitive interface for creating booking pages, syncing calendars, managing availability, and automating meeting workflows. The platform integrates with popular calendar and video conferencing services, offers customizable event types, and supports team scheduling, reminders, and follow-ups — making it a reliable hub for managing appointments efficiently and professionally.

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Notes:

This report covers accessibility testing of Koalendar’s public scheduling experience, including booking pages and other public-facing pages used by invitees to book appointments. The tested scope included the core booking flow: selecting a service or meeting type, choosing an available date and time, entering booking details, confirming the appointment, and reviewing the booking summary.

An initial audit identified WCAG-related issues. Koalendar addressed the findings, and a subsequent retest confirmed that the identified issues were resolved. At the time of this report, no WCAG criteria covered by the tested scope remain unresolved.

Evaluation Methods Used:

The Koalendar application was evaluated using Microsoft Edge Version v148.0.3967.54 on a Windows 11 laptop computer and Firefox 150.0.2 on a Google Pixel 7 with Android v16. Assistive technologies used in this evaluation included NVDA 2026.1. as well as exclusive use of the keyboard to navigate and operate the application content and functionality. Automated tools included Lighthouse, WAVE, and axe DevTools. Evaluation performed by Equal Agency.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.

- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.2 Report

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.2 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	Non-text content includes accessible names or text alternatives where applicable throughout tested workflows.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	The product does not contain prerecorded audio-only or video-only media.
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	The product does not contain prerecorded synchronized media requiring captions.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	The product does not contain prerecorded synchronized media requiring audio descriptions or media alternatives.
1.3.1 Info and Relationships (Level A)	Supports	Heading elements are used correctly to structure page content. Time slot and service option groups use proper list markup (/). All form inputs, including guest email fields, have programmatically associated labels.
1.3.2 Meaningful Sequence (Level A)	Supports	Content and interactive workflows preserve meaningful reading and interaction sequence.
1.3.3 Sensory Characteristics (Level A)	Supports	Instructions and interactions do not rely solely on sensory characteristics such as shape, size, or visual location.
1.4.1 Use of Color (Level A)	Supports	Color is not used as the sole means of conveying information throughout tested workflows.

Criteria	Conformance Level	Remarks and Explanations
1.4.2 Audio Control (Level A)	Not Applicable	The product does not automatically play audio lasting more than three seconds.
2.1.1 Keyboard (Level A)	Supports	Interactive functionality is operable using keyboard navigation.
2.1.2 No Keyboard Trap (Level A)	Supports	Keyboard users can move focus into and away from interactive components without becoming trapped.
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)	Not Applicable	The product does not rely on single-character keyboard shortcuts.
2.2.1 Timing Adjustable (Level A)	Not Applicable	The product does not contain user time limits requiring adjustment controls.
2.2.2 Pause, Stop, Hide (Level A)	Supports	Automatically updating or moving content does not interfere with user interaction.
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	The product does not contain content that flashes more than the permitted threshold.
2.4.1 Bypass Blocks (Level A)	Supports	The scheduling workflow does not contain repetitive blocks requiring bypass mechanisms.
2.4.2 Page Titled (Level A)	Partially Supports	Koalendar's own hosted pages include a descriptive title element. However, as Koalendar can be embedded as a widget on third-party pages, the title of the embedding page is outside Koalendar's control and must be set by the implementing party.
2.4.3 Focus Order (Level A)	Supports	Keyboard focus order follows a logical and meaningful sequence.
2.4.4 Link Purpose (In Context) (Level A)	Supports	Links and interactive controls provide descriptive purpose within context.
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)	Not Applicable	The product does not rely on multipoint or path-based gestures for operation.
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)	Supports	Pointer interactions can be completed or cancelled without unexpected activation.
2.5.3 Label in Name (Level A 2.1 and 2.2)	Supports	Accessible names generally contain the visible label text for interactive controls.
2.5.4 Motion Actuation (Level A 2.1 and 2.2)	Not Applicable	The product does not rely on motion-based interaction.
3.1.1 Language of Page (Level A)	Supports	The default language of pages is programmatically identified.
3.2.1 On Focus (Level A)	Supports	Components do not initiate unexpected context changes when receiving focus.

Criteria	Conformance Level	Remarks and Explanations
3.2.2 On Input (Level A)	Supports	User input does not automatically trigger unexpected context changes.
3.2.6 Consistent Help (Level A 2.2 only)	Not Applicable	The product does not provide persistent help mechanisms subject to this criterion.
3.3.1 Error Identification (Level A)	Supports	Validation errors are programmatically identified and communicated to users during tested form interactions.
3.3.2 Labels or Instructions (Level A)	Supports	Inputs and controls provide labels or instructions where needed throughout tested workflows.
3.3.7 Redundant Entry (Level A 2.2 only)	Supports	The product does not require redundant re-entry of user information within tested workflows.
4.1.1 Parsing (Level A) WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply	Supports	For WCAG 2.0 and 2.1, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata .
4.1.2 Name, Role, Value (Level A)	Partially Supports	Embedded scheduling interfaces support descriptive <iframe> titles when implementers follow documented integration guidance. Accessibility of embedded implementations may depend partially on integrator-provided <iframe> titles.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	The product does not contain live synchronized media requiring captions.
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	The product does not contain prerecorded synchronized media requiring audio description.
1.3.4 Orientation (Level AA 2.1 and 2.2)	Supports	Content and functionality support both portrait and landscape orientation where applicable.
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	Supports	Common input purposes are programmatically identifiable where applicable.

Criteria	Conformance Level	Remarks and Explanations
1.4.3 Contrast (Minimum) (Level AA)	Supports	Text contrast throughout tested scheduling workflows meets WCAG AA minimum contrast requirements.
1.4.4 Resize text (Level AA)	Supports	Content and functionality remain usable when text is resized up to 200%.
1.4.5 Images of Text (Level AA)	Supports	Text is presented using real text rather than images of text except where essential.
1.4.10 Reflow (Level AA 2.1 and 2.2)	Supports	Content reflows appropriately without requiring two-dimensional scrolling at supported viewport sizes.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Supports	User interface components and focus indicators provide sufficient non-text contrast.
1.4.12 Text Spacing (Level AA 2.1 and 2.2)	Supports	Content remains usable when user-defined text spacing styles are applied.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	Supports	Hover and focus-triggered content remains dismissible, hoverable, and persistent where applicable.
2.4.5 Multiple Ways (Level AA)	Supports	Users can access scheduling functionality through available navigation and workflow paths.
2.4.6 Headings and Labels (Level AA)	Supports	Headings and labels are descriptive throughout tested workflows. Accessibility of surrounding page heading hierarchy may depend partially on implementer page structure and integration context.
2.4.7 Focus Visible (Level AA)	Supports	Visible keyboard focus indicators are provided throughout tested scheduling workflows.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Supports	Focused elements remain at least partially visible during keyboard navigation.
2.5.7 Dragging Movements (Level AA 2.2 only)	Not Applicable	The product does not require dragging gestures for operation.
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Supports	Interactive targets provide sufficient size and spacing throughout tested workflows.
3.1.2 Language of Parts (Level AA)	Supports	Changes in language are programmatically identified where applicable.
3.2.3 Consistent Navigation (Level AA)	Supports	Navigation mechanisms remain consistent throughout tested workflows.
3.2.4 Consistent Identification (Level AA)	Supports	Components with the same functionality are identified consistently throughout the application.

Criteria	Conformance Level	Remarks and Explanations
3.3.3 Error Suggestion (Level AA)	Supports	Where input errors are detected, suggestions for correction are provided when applicable.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Not Applicable	The product does not process legal commitments, financial transactions, or irreversible user-submitted data subject to this criterion.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Supports	Authentication workflows do not rely solely on cognitive function tests.
4.1.3 Status Messages (Level AA 2.1 and 2.2)	Supports	Status messages are programmatically exposed to assistive technologies where applicable.

Legal Disclaimer (Company)

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This document is provided for informational purposes only and does not constitute a certification of compliance with any legal requirement. This document is not a substitute for the Web Content Accessibility Guidelines (WCAG); references to WCAG are provided solely for the purpose of describing Koalendar’s conformance with applicable success criteria.

Accessibility of embedded or integrated implementations may depend in part on customer configuration, implementation choices, surrounding page structure, and adherence to Koalendar’s documented integration guidance. Modifications, customizations, or third-party integrations may affect accessibility and may render portions of this Accessibility Conformance Report inapplicable.

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